



AROOSTOOK
House of Comfort

Where hospice care and heart come together.

Amenities Guide

*"Do small things with
great love."*

- Mother Teresa



THE AROOSTOOK HOUSE OF COMFORT IS COMMITTED TO HELPING INDIVIDUALS AND FAMILIES ON THEIR JOURNEY THROUGH HOSPICE AND END-OF-LIFE CARE.



The Aroostook House of Comfort is an in-patient hospice and respite care facility staffed by an experienced local Medicare-certified hospice care agency. Together we care for terminally ill patients whose acute symptoms can no longer be managed through hospice at home and for those who do not wish to spend their final days in a hospital or a nursing home.

Patient Suites

- Patient bed with bedside controls and nurse call button
- Reclining chair and nightstand
- TV with DVD player
- Alcove with pull-out sofa bed
- Kitchenette with microwave, sink, and mini refrigerator
- Private ADA accessible bathroom with roll-in shower

Meals & Kitchen Facilities

We are grateful for the Comfort Food Memorial Fund established by the family of Dr. William F. Bergen. This allows us to provide nourishment to patient's families and caregivers. Volunteers may assist with meal preparation or special requests from patients and family members. Snacks and beverages are available in the dining room self-service area. Visitors are also permitted to bring food to keep in patient suites.

WiFi & Cell Phone Use

Laptop computers, tablets, and cell phones are permitted. Complementary wireless internet is available, and a computer is provided in the living room area. Use of cellular phones is permitted in all areas of the hospice house, except in the chapel. As a courtesy, please speak in a low voice and set the ringer to vibrate or low. To protect the privacy of others, please do not take pictures or video within the hospice house without consent.

Smoke-Free Campus

The Aroostook House of Comfort is a smoke-free campus. Smoking is not permitted on our grounds.

Visiting Hours

We appreciate the vital role family and friends play in the care and comfort of our patients. Visitors are welcomed to remain on-site throughout their loved one's stay. We do ask that everyone sign in at the front desk and children under the age of 12 be accompanied by an adult. All guests should self-monitor symptoms. They should not be ill with colds, flu, sore throat, cough, or any contagious condition and must follow infection control policies. If a patient prefers to limit company, please let the nursing staff or house volunteer know. They can help manage visitor flow.

Building Access

Visiting hours are flexible to meet the needs of patients and their families. The main entrance is the best means for entering and exiting the building as many of our other entrances are fitted with an alarm system for patient safety. Please ask a staff member or volunteer for more details on building access or for special circumstances.

Spiritual Care

To request a chaplain visit or to contact a spiritual advisor of your choice, please notify the nurse or contact the chaplain directly at 207-764-9413. Our beautiful chapel is available to patients and families at any time.

Comfort Services

Services such as a hairstylist, manicurist, aromatherapist, and massage therapist are available upon request. Inquire with a nurse or volunteer for more details.

Pets & Service Animals

We welcome patient's service animals or pets. However, if they pose a health risk, are not housebroken, or are out of control, we may ask that other arrangements be made.



Our Facility

The Aroostook House of Comfort was designed with both patients and families in mind. This state-of-the-art facility provides an atmosphere of peace, comfort, and tranquility in a home-like setting. Amenities include:

- Private patient suite
- Living room and sitting areas
- Fully equipped kitchen
- Children's playroom
- Laundry room
- Conference room
- Chapel and meditation room
- Gardens and large gazebo
- Outdoor seating

DON'T COUNT
THE DAYS,
MAKE THE
DAYS COUNT.

- Muhammad Ali

Important Phone Numbers

Aroostook House of Comfort (Nurse's Station).....	207-764-9406
Billing Questions	1-800-757-3326
House Manager.....	207-764-9408
Chaplain/Bereavement Coordinator.....	207-764-9413
Hospice Volunteer Coordinator.....	207-764-9404
Aroostook Hospice Foundation.....	207-769-2402

Lodging

Additional guests are always welcome to stay overnight with the patient. The patient rooms are equipped with a pullout sofa and roll-away beds are available upon request. For additional lodging:

Hampton Inn by Hilton
768 Main Street, Presque Isle
207-760-9292

Presque Isle Inn & Convention Center
116 Main Street, Presque Isle
207-764-3321

Northeastland Hotel
436 Main Street, Presque Isle
207-768-5321

SureStay Hotel by Best Western
71 Main Street, Presque Isle
207-769-0111

Restaurants

Big Cheese Pizza
260 Main Street, Presque Isle
207-764-5500

Governor's Restaurant & Bakery
350 Main Street, Presque Isle
207-769-2274

Riverside Inn Restaurant
399 Main Street, Presque Isle
207-764-1447

Bonanza Family Restaurant
725 Main Street, Presque Isle
207-764-3601

Gram Russo's
116 Main Street, Presque Isle
207-764-3321

Ruby Tuesday (Aroostook Center Mall)
830 Main Street, Presque Isle
207-764-2874

Café Sorpreso
415 Main Street, Presque Isle
207-764-1854

Irish Setter Pub
710 Main Street, Presque Isle
207-764-5400

Sandwich Shop
222 Main Street, Presque Isle
207-764-3797

Domino's
479 Main Street, Presque Isle
207-554-5154

Pat's Pizza
9 North Street, Presque Isle
207-764-0367

Winnie's Restaurant & Dairy Bar
79 Parsons Street, Presque Isle
207-760-7462

Pharmacy

Rite Aid/Walgreens
320 Main Street, Presque Isle
207-764-5221

City Drug Store
159 Academy Street, Presque Isle
207-764-4424

Presque Isle Pharmacy
(Graves Shop n' Save)
797 Main Street, Presque Isle
207-760-9100

Walmart Pharmacy
781 Main Street, Presque Isle
207-764-6935

Post Office

To receive a package or mail while at the Aroostook House of Comfort, use the following address:

Patient's Name
Aroostook House of Comfort
18 Green Hill Drive
Presque Isle, ME 04769

The local post office is located at 23 Second Street for your postage and shipping needs Monday through Friday from 8:15 am to 5 pm and Saturday from 8:30 am to 12 pm.



AROOSTOOK
House of Comfort

www.aroostookhouseofcomfort.org
207-764-9406

18 GREEN HILL DRIVE, PRESQUE ISLE, ME 04769